

# Central Business District Solid Waste & Recycling Collection

## Downtown Sealed Compactor Program

November 1, 2016

The City of Roanoke promotes a unique and innovative sealed compactor program for businesses and residences located in the Central Business District (CBD). This program provides central locations for solid waste and recycling disposal and collection. These units are enclosed, secure and available 24 hours a day, 7 days a week, eliminating solid waste containers from sitting on the sidewalk awaiting collection. This provides a clean, attractive downtown streetscape - free of clutter, unpleasant odors, unwanted pests, and debris. Currently we have five operating sealed compactor units. All businesses and residences in the Sealed Compactor Zones 1, 2, 3, 4, and 5 are required to use the sealed compactor units for solid waste disposal (which includes both trash and recycling) or make alternate provisions for solid waste removal. Businesses and residential customers will empty the big blue cans or place bagged trash into the compactors. Each location also has a drop-off area for recycling (bottles, cans, plastics, mixed paper and cardboard). Businesses and residents in the compactor zone can call Downtown Roanoke Incorporated (342-2028) to register for compactor use and to receive a fob (electronic key).

**Bulk Items** – The City does not provide collection of large bulk items within the Central Business District. Large items such as furniture, pallets, etc. will not be collected curbside and may not be placed in or in proximity to the sealed compactor enclosures. Businesses and residences are encouraged to dispose of large bulk items at the Roanoke Valley Resource Authority (1020 Hollins Road, NE) – 857-5050.

### Sealed Compactor Zones

The city has established five sealed compactor zones. The operating units are located at:

- **Market Area Compactor** (Zone 1) – 121 Campbell Avenue behind Mill Mountain Coffee and Tea
- **Campbell Court Compactor** (Zone 2) - inside the Valley Metro bus depot on Salem Avenue
- **Kirk Avenue Compactor** (Zone 3) – Kirk Avenue, SW between 1st Street, SW and 2nd Street SW
- **Market Garage Compactor** (Zone 4) – 13 Church Ave behind Old Fire Station #1
- **Luck Avenue Compactor** (Zone 5) – 109 Luck Avenue, SW, behind Martin's Downtown Bar and Grill

### Map & Description of Sealed Compactor Zones

#### Zone 1 - Market Area

North: Norfolk Avenue  
South: Church Avenue  
East: Williamson Road  
West: Jefferson Street (centerline)

#### Zone 2 - Campbell Court

North : Norfolk Avenue

South: Church Avenue  
East: Jefferson Street (centerline)  
West: Kirk Avenue to 1<sup>st</sup> Street to Salem Avenue to 2<sup>nd</sup> Street

**Zone 3 - Kirk Avenue**

North: Kirk Avenue to 1<sup>st</sup> Street to Salem Avenue  
South: Church Avenue  
East: Jefferson Street (centerline)  
West: 2<sup>nd</sup> Street

**Zone 4 – Market Garage**

North: Church Avenue  
South: Elm Avenue  
East: Williamson Road  
West: Jefferson Street (centerline)

**Zone 5 - Luck Avenue**

North : Church Avenue  
South: Day Avenue  
East: Jefferson Street (centerline)  
West: 2<sup>nd</sup> Street

**Central Business District Solid Waste Collection Schedule & Services**

If you live or do business in the Central Business District in downtown you will fall into one of these categories for collection.

- 1. Sealed Compactor Zones: Full access** in the fully operating Sealed Compactor Zones 1, 2, 3, 4 or 5 - access available anytime.
- 2. Weekly Service**  
Thursday morning - free weekly service for customers *outside* of the compactor zones
- 3. Daily Service** for a fee based on class of trade and *outside* of the compactor zones 1 - 5
- 4. Contract a Private Vendor** for collection services

**Sealed Compactor Zones**

The sealed compactors are available 24 hours per day (7) seven days a week for trash and recycling disposal. Each registered user receives a fob (electronic key) for access to the unit. For each registered account, the first two uses per week are free. Each subsequent use is \$1. There is no charge for recycling.

**Free Weekly Curbside Collection**

**Thursday morning collection** is for areas that are not served by the sealed compactor program. Businesses and residences that are located in the area bounded by the center lines of 2<sup>nd</sup> Street, SW and 5<sup>th</sup> Street, SW (to the east and west), from Norfolk Avenue to Luck Avenue (to the north and south), will be collected on Thursday morning between 7:00 - 8:00 a.m. Businesses and residences that are located in this area are encouraged to have their solid waste to be collected out by 7:00 a.m. for collection on Thursday morning (earliest customers may place containers out is Wednesday evenings after 5 p.m.)

**Fee Based Daily Curbside Collection**

Businesses and residents that are not in the sealed compactor zone may subscribe to an enhanced service for daily collection for a fee. The fee is based on class of trade. If the business is a restaurant, office, or financial institution in the CBD area, a monthly charge of

\$120 will be issued. All other businesses and residential associations will be charged \$70 monthly.

CWB 11/2016