

Personal Property Tax Rebate – Frequently Asked Questions

Who is eligible to receive a rebate?

All individuals who paid personal property taxes in full to the City of Roanoke for tax year 2022 on qualifying vehicles by August 31, 2022. **Individuals with prior year delinquencies that have not been satisfied by August 31 are not eligible for the rebate.**

Why do payments need to be made by August 31?

Personal property taxes were due on May 31 and time will be needed to ensure that we are able to post and process these rebates in a timely manner.

What vehicles are eligible for the rebate?

Cars, pickup trucks with a gross weight of 10,000 lbs or less, and motorcycles.

What is the rebate amount based upon?

The rebate is based upon the total amount of personal property tax you paid on qualifying vehicles for tax year 2022.

I haven't been able to pay the full amount of tax due for this year. Will I be eligible for a rebate?

No. All personal property taxes owed for tax year 2022 must be paid in full in order to qualify for the rebate.

I owe delinquent taxes from prior tax years. Am I eligible for a rebate?

All delinquent taxes from prior tax years must first be paid.

I didn't pay personal property tax this year because my car's value was low enough that it was covered by personal property tax relief. Will I be receiving a rebate?

If your tax obligation for tax year 2022 was covered fully by personal property tax relief, you will not be eligible for a rebate, as you will not have paid personal property tax. Any vehicles covered fully by personal property tax relief – namely those valued at \$1000 or less – are not eligible for a rebate.

If I have paid my taxes and my spouse hasn't paid their taxes, will I still be eligible for the rebate?

If you are the primary account holder on your taxes and you have paid your personal property tax on qualifying vehicles, you will be eligible for a rebate. Your spouse will not be eligible for a rebate unless your spouse pays personal property taxes for tax year 2022 by August 31, 2022.

I paid the vehicle license fee. Does paying the license fee qualify me for a rebate?

The City of Roanoke's vehicle license fee is not a personal property tax and that fee is not eligible for a rebate.

Ryan S LaFountain
Commissioner of the Revenue
City of Roanoke



Evelyn W Powers
Treasurer
City of Roanoke

If I sold or bought a vehicle this year prior to August 31, will that vehicle be eligible for a rebate?

Yes. The refund will be based upon the prorated amount of tax you paid for any such vehicles. For example: you paid \$200 in personal property tax on your car that you then sold on June 30. You will be refunded \$100 in personal property taxes already paid and you will be rebated based upon the remaining \$100 paid.

I will be moving into the City of Roanoke after August 31, 2022, will I be eligible for a rebate?

Unfortunately, no.

I co-own a vehicle with someone that is eligible for a rebate. Who will receive the check?

The check will be mailed to the name and address that was on the original bill.

If I owe a state obligation, such as child support, and I have paid my personal property taxes, will I be eligible for a rebate?

Yes, you will be eligible for a rebate.

I lease a vehicle, will I be receiving a rebate?

The leasing company will receive the rebate. Contact your leasing company to ask how they will process your rebate.

I don't have a bank account, how can I cash this check?

Some retail stores offer check-cashing services for a minimal fee.

I haven't received my check yet. What do I do?

If you have not received your check by October 15, please contact the City of Roanoke's Department of Finance at (540) 853-5204 or email at accounts.payable@roanokeva.gov

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