

# COMMISSIONER OF THE REVENUE

CITY OF ROANOKE



**RYAN S. LAFOUNTAIN**  
COMMISSIONER  
**GREGORY S. EMERSON, MDCR**  
CHIEF DEPUTY

## ARE YOU LOOKING FOR A BILL ADJUSTMENT?

WAS YOUR VEHICLE...

**...TRADED** through a dealership? Please provide a bill of sale.

**...JUNKED** at a junkyard? Please provide a bill of sale.

**...MOVED** within Virginia? Please update your address and garage jurisdiction with the Virginia Department of Motor Vehicles and contact the new locality to request that they provide proof of taxation to the City of Roanoke.

**...MOVED** out of Virginia? Please provide a copy of the registration or title from the new state.

**... DECLARED A TOTAL LOSS** due to an accident or theft? Please provide a letter of loss from the insurance company.

### **EXEMPTIONS**

You may qualify for an exemption on one of your vehicles if the Department of Veterans Affairs has certified that you are 100% totally and permanently disabled. To qualify, please provide your benefits letter from the Department of Veterans Affairs and complete the "Application for Disabled Veteran Personal Property Tax Relief" at <http://www.roanokeva.gov/648/Personal-Property-Tax>

**HIGH MILEAGE VEHICLE?** Please provide documented proof of mileage, such as an oil change, state inspection, or vehicle maintenance as close to Jan 1.

**EMAIL US** at [personal.property@roanokeva.gov](mailto:personal.property@roanokeva.gov) with your request and supporting documentation.