2021 Solid Waste Collection Calendar

Have a question?
We're here to help! Find your collection day, if your recycling is on an A or B week schedule; collection guidelines, and even set automated reminders in seconds online.
Visit roanokeva.gov/mybluebins
Call 540-853-2000, Option 1

Observed City Holidays
Find out how these closures impact your collection schedule at roanokeva.gov/holiday.

Leaf Collection
Place biodegradable bags of leaves at the curb. Plastic bags and loose leaves will not be collected.

Hazardous Material
Please pre-register to drop off household hazardous waste (paint, batteries, cleaning supplies, etc.) online at rvra.net or call 540-837-5050.

PARA OBTENER ESTA INFORMACIÓN EN ESPAÑOL, POR FAVOR VISITE: ROANOKEVA.GOV/MICUIDAD
Solid Waste Collection Guide
Please place your recycling, trash, bulk, and brush out for collection before 7:00 a.m. on your collection day.

Recycling Bin
- Aluminum beverage cans
- Steel and tin cans
- Plastic beverage bottles
- Glass bottles and jars
- Mixed paper, newspapers
- Cardboard
- Plastics #1 and #2

For a full list of recyclable materials, please visit roanokeva.gov/recycle

Hazardous Waste
Please dispose of hazardous materials, such as batteries, paints and cleaning supplies, at the Roanoke Valley Resource Authority on the third Saturday each month. For more info, visit www.rvra.net.

Alley Maintenance
Property owners are responsible for cutting vegetation back to the property line and maintaining overgrowth.

Trash Bin
- Food waste
- Plastic bags and wrap
- Styrofoam
- Rope, wire, hoses
- Clothing and fabric
- Plastics #3 - #7
- Small brush pile
- Loose trash bags beside your bins will not be collected

Bulk & Brush
We will pick up 1 pile of brush no larger than 6’ x 6’ x 6’ at the curb for weekly collection. Place a max of three bulk items, such as furniture, per week. Please put bulk and brush at the curb.

Roanoke City Apps
- iROANOKE: See something that needs to be fixed or improved? Submit service requests from your smartphone.
- RECYCLECOACH: Find your collection day, recycling schedule, collection guidelines, and even set automated reminders in seconds online.

Have a question? We’re here to help.

City Services Help Center
Citizen Call Center: 530-853-2000
Request services, provide feedback, and more.
iRoanoke Service Requests
Download the iRoanoke app, Tweet to @iRoanoke, or submit a service request form at roanokeva.gov.

Social Media
Connect with staff through more than 50 pages on Facebook, Twitter, Nextdoor, and Instagram.

Reminder: Please only call 911 during medical, fire, environmental, or police emergencies. To report suspicious activity to the police, please call 540-853-2212.

Local Utility Providers
- Appalachian Power: 1-800-956-4237
- WVWA: 540-853-5700
- Roanoke Gas: 540-777-0623

Winter Weather Preparedness

Clearing Streets
After snowfall ends, the city’s first goal is to clear 95% of major streets and Valley Metro bus routes within 24 hours. After the primary streets are cleared, the goal is to clear 90% of neighborhood streets within 24 hours. More than 100 city staff work around the clock before and after a snow event, striving to meet these goals.

How You Can Help
Property owners are responsible for clearing snow from sidewalks that are adjacent to the property after snowfall. Please do not push snow into the street when you clear your driveway and try to clear snow from odd house numbers and coordinate with your neighbors to ensure there is space for snow plows to pass. If you can, please park in a driveway.

For more winter weather FAQ, please visit roanokeva.gov/snow

Flood Preparedness

Flood Prevention at Home
If your home is prone to flooding due to stormwater runoff, you can help protect your property by clearing leaves and debris from stormdrain inlets, roof gutters, and ditch lines near your property. If heavy rainfall is anticipated, remember to elevate all valuable items off the ground, particularly in basements. Store important items and documents in waterproof bags or containers.

Protect Your Property
Flood damage is not covered by most homeowners insurance policies. Check with your agent to add a flood insurance (NFIP) policy. Twenty percent of all NFIP claims come from outside the floodplain.

For more flooding FAQ, please visit: roanokeva.gov/flood

Time to Equip Your Emergency Kit!
In the event of an emergency, you should have 72 hours worth of necessary provisions:

- Three gallons of drinking water per person
- Three days worth of non-perishable food
- Flashlight and extra batteries
- First aid kit
- Battery-powered radio and NOAA Weather Radio
- Battery charger for cell phones
- Prescriptions
- Cash (Cards won’t work during an outage)
- Pet food and extra water for your pet
- Written list of your family and friends’ phone #s
- Waterproof container for storing important documents

For more information, please visit: www.ready.gov

Emergency Needs Registry
If you require special health or medical accommodations in emergency situations and power outages, please complete a confidential form online at roanokeva.gov, or call 540-853-2327.

Reverse 9-1-1 Phone Alerts
For immediate updates during an emergency, please enter your phone number into the city’s Reverse 9-1-1 citizen phone alert system online at roanokeva.gov/emergency.

MyRoanoke Alerts
Enter your email online at roanokeva.gov/myroanoke to sign up for a variety of news alerts from the City.

Turn Around, Don’t Drown!
If you see a street covered with floodwater, do not attempt to drive through it. Just 12” of water can carry your vehicle downstream.

Emergency Kit!
- Three days worth of food
- Three gallons of water
- Battery-powered radio
- Battery charger
- First aid kit
- Battery-powered flashlight
- NOAA Weather Radio
- Pet food
- Prescriptions
- Waterproof container for storing important documents

For more information, please visit: www.ready.gov

Flood Preparedness
- Flood prevention at home
- Protect your property
- Flood prevention

Emergency Needs Registry
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- Reverse 9-1-1 Phone Alerts
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