



PCI PROJECT OVERVIEW

March 3, 2021

HISTORICAL PERSPECTIVE

YEAR	EVENTS
2001	Contract with Manatron for new mass appraisal system for real estate (PROVAL)
2002	Financial Application Integration Team (FAIT) formed
2003	Virtual IT engaged to document current business processes and systems; offer suggestions for future
2004	CGI Advantage implementation begins (Accounting, Purchasing)
2006	CGI Advantage Goes Live (2 nd attempt)
2007	Contract with Manatron for Government Revenue Management system (Tax Assessment, Miscellaneous Billings and Receivables, Collections and Cashiering)

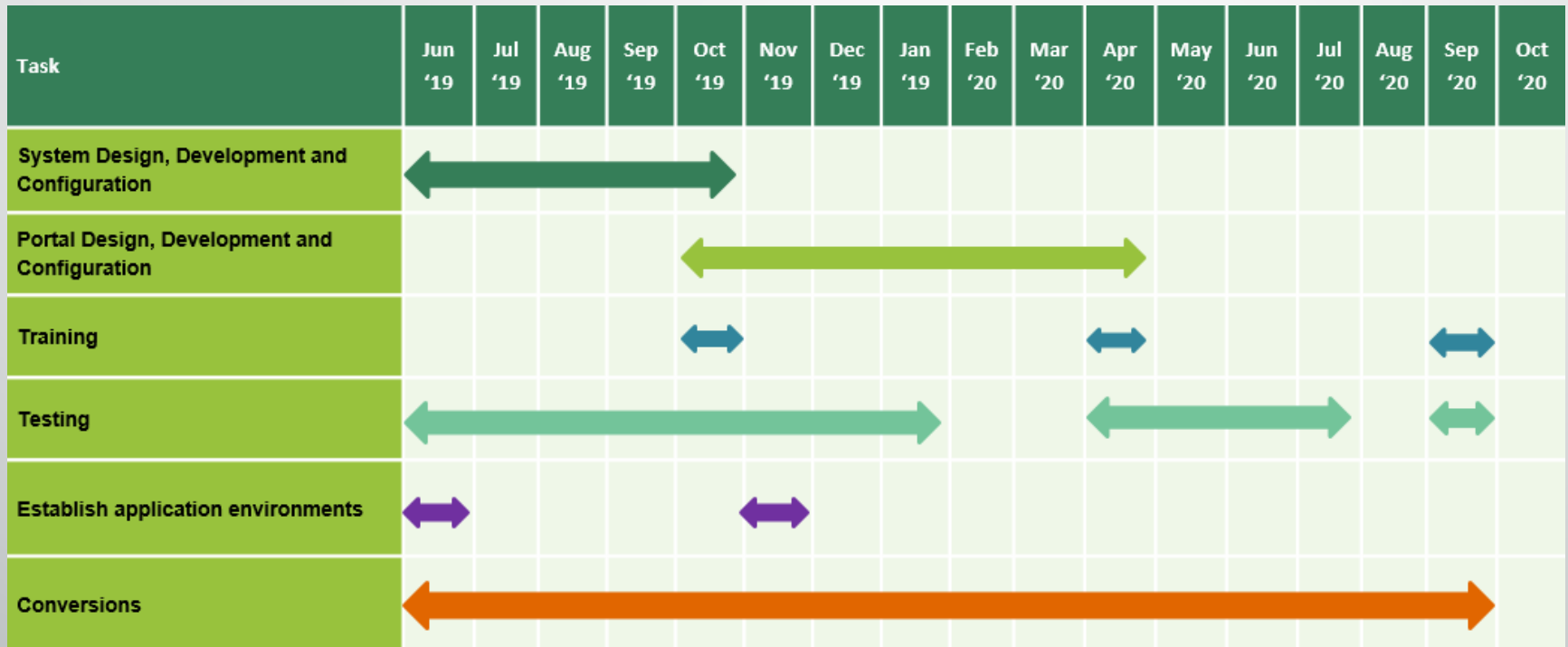
HISTORICAL PERSPECTIVE

YEAR	EVENTS
2008	Manatron Phase I (Real Estate Billing and Cashiering) Implementation ongoing
2010	Manatron Phase I Goes Live without full functionality
2011	City cancels Manatron contract for remaining systems
2012	Virtual IT engaged to review progress and offer new recommendations; suggest better integration of 2 nd floor functions (one stop service)
2012	City opts to keep legacy systems by converting them from mainframe to modern platform
2013	Mainframe Modernization project underway, target completion for 2015
2013	Delinquent collections moved from Finance to Treasurer's Office

HISTORICAL PERSPECTIVE

YEAR	EVENTS
2015	Miscellaneous Receivables moved from mainframe to CGI Advantage System
2015	Modernization project completed; opportunity for enhancements limited
2015	Began developing plan for transferring local trust tax and miscellaneous receivables functions from Finance to the Commissioner and Treasurer Offices
2016	Began evaluating PCI System through Virginia Cooperative Procurement Process
2017	Transfer of local trust tax and miscellaneous receivables responsibilities completed; began developing contract specifications for PCI contract
2018	Sign Contract with PCI March 1, 2018
2019	PCI completes Business Process Reviews and Base System Installation; Project Plan Issued

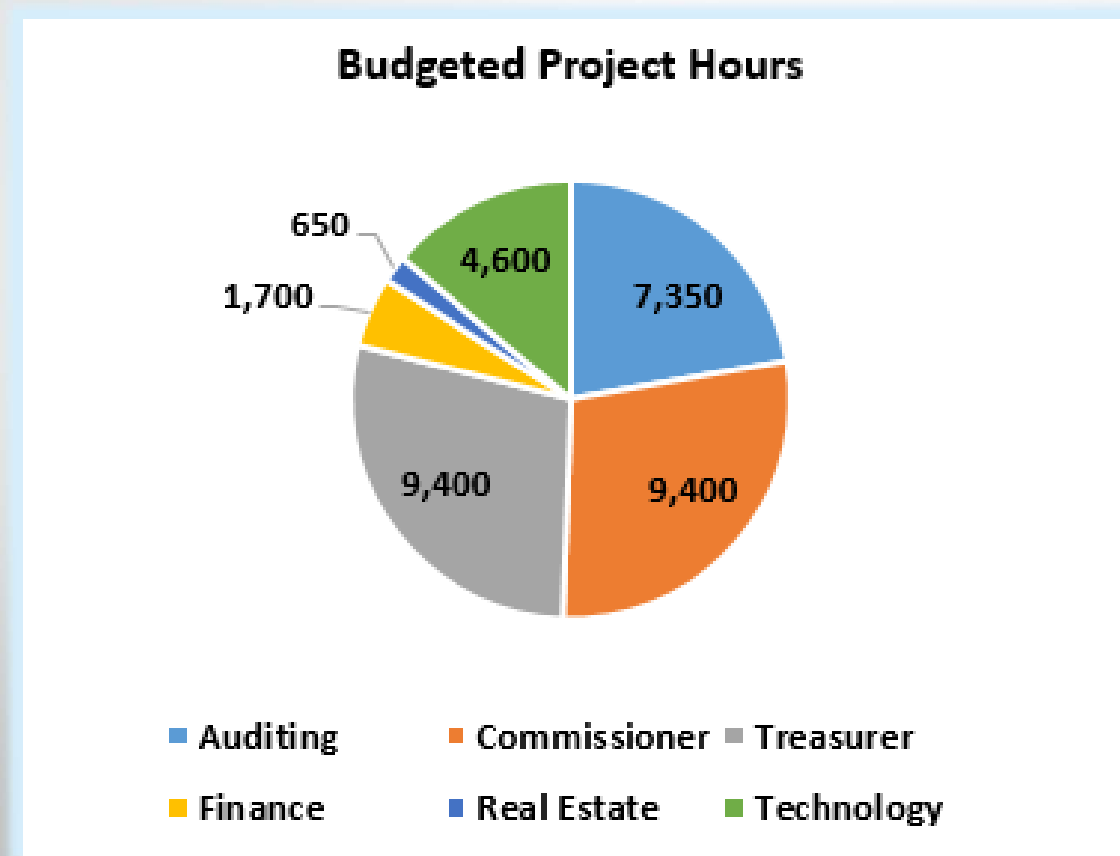
INITIAL PROJECT PLAN



Target Go Live Dates:

- Original = October 13, 2020
- Current = July 6, 2021 (Except for Miscellaneous Accounts Receivable)

PROJECTED HOURS – CITY STAFF



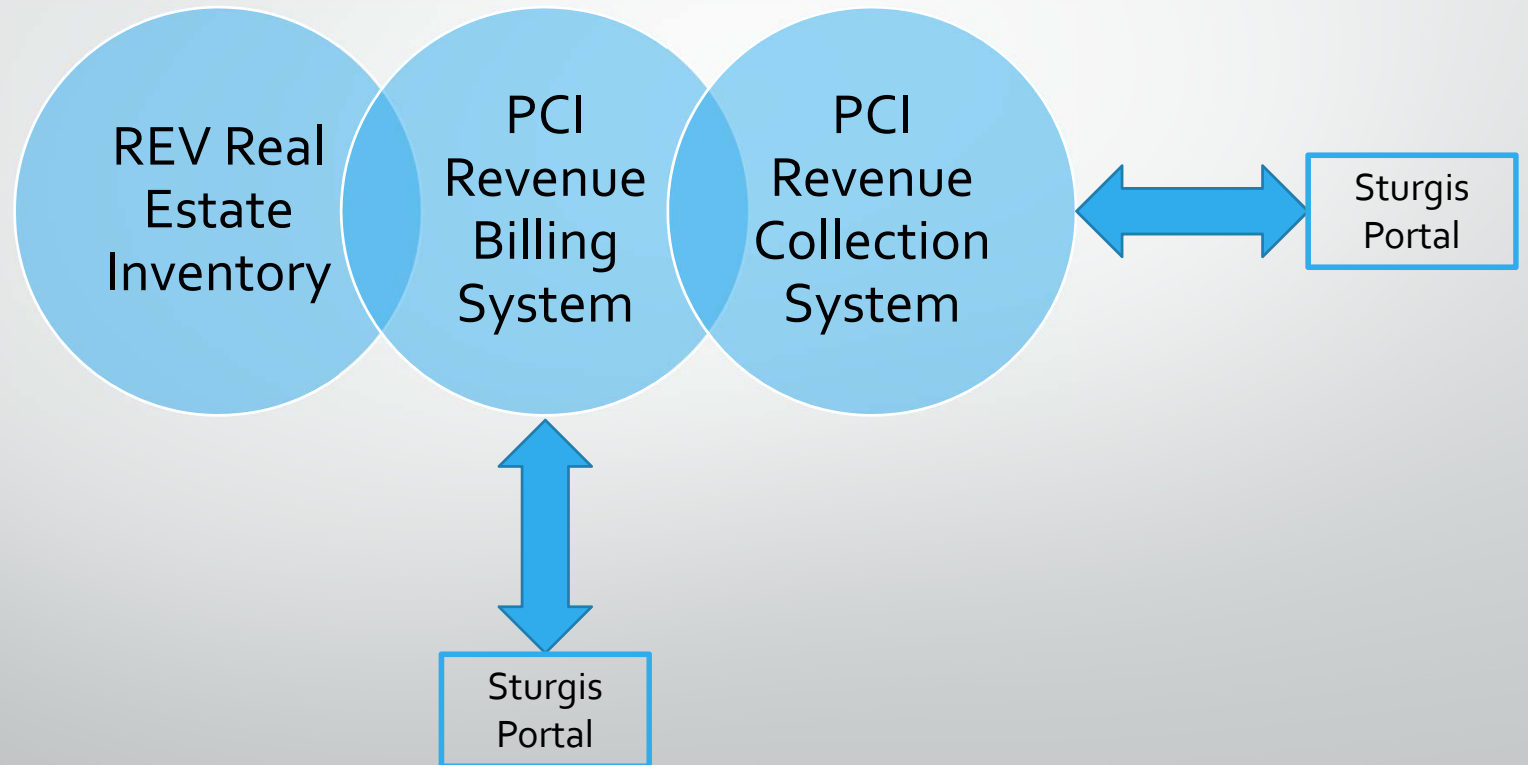
COSTS

	Amount
Original Budget	\$ 1,580,000
Spent to date	951,018
Committed to PCI	523,129
Less Customizations no longer needed	(39,200)
Uncommitted Budget	\$ 145,053
Cashiering Equipment (remaining budget)	7,261
DOT Temporary Developer (remaining budget)	24,917
Laserfiche Client Licenses Needed	10,812
Real Estate Conversion Cost (remaining estimate)	9,000
Known Additional Interfaces/Customizations Needed	13,825
Available Budget	\$ 79,238

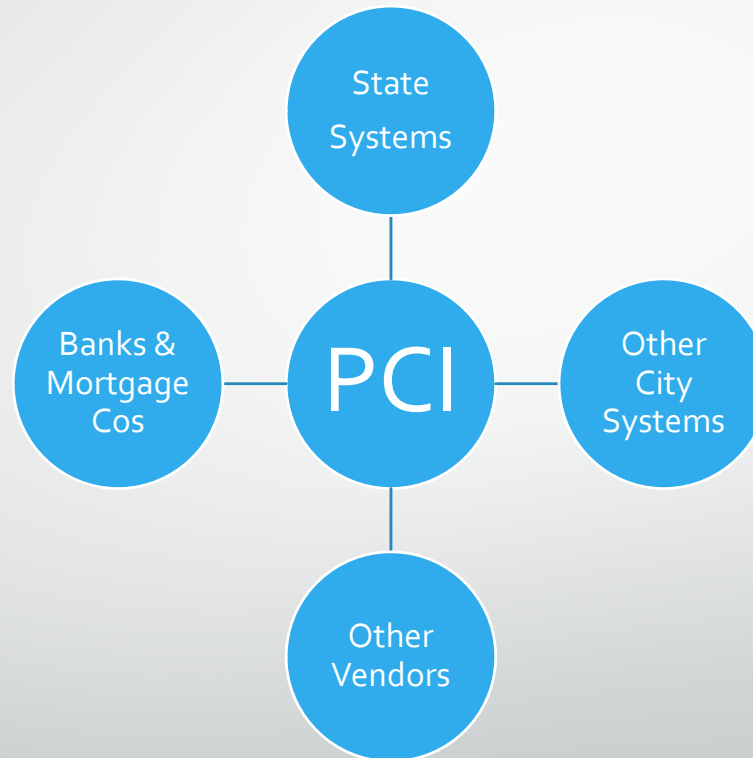
TAX & TREASURY (2ND FLOOR)

REAL ESTATE VALUATION	COMMISSIONER	TREASURER
- Values Real Property	- Real Estate Tax Billing	- Cashiering
- Administers Rehab Program	- BPOL / BPP Tax	- Accounts Receivable
	- Personal Property Tax	- Miscellaneous A/R
	- Local Trust Tax	- Collections
	- State Income Tax	- Treasury Management
	- Bank Franchise Tax	
	- Public Service Corp Tax	

OVERLAPPING SYSTEMS



INTERFACES (~30)



BENEFITS OF NEW SYSTEM

- Integrates Seven Separate Systems Into One
 - Eliminates Duplicate Entry
 - Staff Can View Delinquent Accounts for a Taxpayer Without Searching Multiple Systems
 - Taxpayers Can View All Taxes, Fees and Payments in One Place
- Replaces Legacy Systems with Stable, Supported System
- Large Virginia Users Group for Support and Best Practices
- Improves Data Accessibility and Reporting
- Enables Cross-Matching Data in ways Separate Systems Did Not
- Enhances Taxpayer Ability to Conduct Business with the City Online

ONLINE SERVICES USING STURGIS PORTAL

- Apply for Business License
- File Monthly / Quarterly Trust Tax Returns
- File Annual Business License Returns
- Report Changes in Personal Property
- View Consolidated Account History (Taxes, Fees, Payments)
- Print Statements
- Make Payments



QUESTIONS