

| Incident Type | Total 2003 |
|----------------------------------|-------------------|
| Bomb Threat | 14 |
| Medi-Vac Assist | 3 |
| Fire Alarm Activation | 1,411 |
| Life Threaten—EMS | 11,249 |
| Critical Life Threaten—EMS | 1,246 |
| Biological Hazard | 1 |
| Non-Life Threat—EMS | 2,111 |
| Brush/Grass Fire | 105 |
| Car/Vehicle Fire | 227 |
| CO alarm—with patients | 11 |
| CO alarm—without patients | 26 |
| Aircraft Emergencies | 42 |
| Building Collapse | 7 |
| Elevator Rescue | 53 |
| Structure Fires—Report 911 | 859 |
| Working Fires | 95 |
| Vehicle Accident—Serious Injury | 592 |
| Vehicle Accident—Minor Injury | 1,021 |
| Vehicle Accident—Property Damage | 5 |
| Public Service—Fire | 414 |
| Standby—Fire | 5 |
| HazMat Incident | 13 |
| Gas/Product Leak | 33 |
| Move to Cover | 71 |
| Public Service—EMS | 220 |
| Standby—EMS | 78 |
| Mulch Fire | 9 |
| Odor—Unknown | 80 |
| Subject Down | 642 |
| Quick Dash—CFR Test | 6 |
| Spill—Hazardous Prod. | 50 |
| Train Incident | 0 |
| Trash/Dumpster Fire | 50 |
| Tactical Rescue Response | 2 |
| Wires Down—Hazard | 397 |
| TOTAL CALLS | 21,139 |