



INDEPENDENT ACCOUNTANT'S REPORT ON APPLYING AGREED-UPON PROCEDURES

Auditor of Public Accounts
P.O. Box 1295
Richmond, Virginia 23218

Antonio Hash, Sheriff
City of Roanoke, Virginia

We have performed the procedures enumerated below on the Sheriff's internal control over compliance with the *Virginia Sheriffs' Accounting Manual*, issued by the Auditor of Public Accounts of the Commonwealth of Virginia and the criteria established in the *Code of Virginia* as of, and for the year ended, June 30, 2022. The Sheriff is responsible for compliance with those requirements.

The City of Roanoke, Virginia (the "City") has agreed to and acknowledged that the procedures performed are appropriate to meet the intended purpose of assisting the City and the Auditor of Public Accounts of the Commonwealth of Virginia in evaluating the effectiveness of the City Sheriff's internal control over compliance with the *Virginia Sheriffs' Accounting Manual* issued by the Auditor of Public Accounts of the Commonwealth of Virginia and the criteria established in the *Code of Virginia*. This report may not be suitable for any other purpose. The procedures performed may not address all the items of interest to a user of this report and may not meet the needs of all users of this report and, as such, users are responsible for determining whether the procedures performed are appropriate for their purposes.

The procedures and associated findings are presented below for the fund sources which were identified to us by the Sheriff's office and for certain other disbursements made by the Sheriff's office.

Canteen Fund Operations

1. Select two months' bank reconciliations to review for timely preparation and review by a supervisor. Additionally, determine if all items over \$1,000 that have been outstanding for more than 90 days or are unusual in nature are followed up on by the reviewer. Verify that the bank account used for canteen operations is properly designated as public funds.
2. Select lesser of 10% or 25 of the disbursements from the canteen fund to test for the following:
 - a. Properly approved purchase order or other evidence of approval of disbursement prior to the actual disbursement.
 - b. Agree amounts, quantity, description, dates, etc. between purchase order, invoice, receiving report, cancelled check, etc.
 - c. For supplies and other operational outlays, determine the reasonableness of the charge in relation to the canteen fund's operation.

Canteen Fund Operations (Continued)

- d. For vendors with an existing contract, determine that the expenditure is in accordance with the terms of the written contract and any related change orders, if applicable.
 - e. Determine that the Sheriff followed the Virginia Public Procurement Act, as applicable.
 - f. For disbursements utilizing the profits earned on canteen services, ascertain that the funds were spent for the benefit for the inmates housed at the facility. Funds can be spent for educational, recreational, or other inmate beneficial purposes.
3. Select two days of canteen sales and verify that:
 - a. Sales were promptly recorded on the general ledger.
 - b. For each day selected, test an inmate purchase to determine that the inmate was given a form or receipt to sign acknowledging the purchase and the amount to be deducted from the inmate's trust fund account.
 - c. Determine that a copy of the form was maintained in the inmate's record and a copy was properly submitted to the trust fund account custodian for deduction from the inmate's account.
 4. For monthly Canteen commission deposits, perform the following:
 - a. Verify that at least two deposits (Canteen commission/MyCarePack commission) were recorded in the general ledger each month.
 - b. Select three deposits of each commission type and verify that deposit per the general ledger agree to bank statement.
 5. Select one of two semi-annual canteen fund financial statements the Sheriff's office prepared for review. Determine who is preparing the statements and that statements are prepared and reviewed timely by a supervisor/facility director.

Findings: *None noted.*

Inmate Trust Fund Operations

1. Select two months' bank reconciliations to review for timely preparation and review by a supervisor. Additionally, determine if all items over \$1,000 that have been outstanding for more than 90 days, or are unusual in nature, are followed up on by the reviewer.
2. Select lesser of 10% or 25 of the inmate accounts and test for the following:
 - a. Review two receipts posted to each inmate account and determine that all funds were promptly credited to the inmate account.
 - b. Review two disbursements from each inmate account and determine that all were properly supported by documentation and acknowledged by the inmate (canteen forms/receipts, medical charge forms for co-pays, form to acknowledge cost of care and custody for those on work release, child support orders, inmate request to send funds to family, etc.)
 - c. Inmate ledgers are available to inmates upon reasonable request from the inmate.
 - d. If inmate account was closed during the year, determine that the inmate was released and all funds were remitted to the inmate (in cash or check, depending on policy) at the time of release. Also, determine that the inmate received a final statement of account activity and balance.

Findings: *None noted.*

Work or Educational Release/Work Force/Home Incarceration Programs

1. Obtain information from Sheriff's Office personnel regarding inmates under the Work or Educational Release/Work Force/Home Incarceration Programs, select three inmates for testing, and:
 - a. Select two months for each inmate and ascertain that charges for custody and care are acknowledged by the inmate and have been properly deducted from the trust account (for those work release prisoners having charges deducted from accounts).
 - b. Obtain two summary sheets/transmittals to the Treasurer and receipts for home incarceration and work release collections and ascertain that all funds collected are being remitted to the Treasurer as required.
 - c. Ascertain that work release/force wages paid to inmates are promptly credited to the inmate's trust fund account for use for fees, canteen purchases, and other inmate costs by testing two wage payments made to each inmate selected.

Note: *Per management, there were no individuals participating in the work release programs during the fiscal year.*

Findings: *None noted.*

Prisoner Reimbursement Programs

1. Select two contracts and two payments from each contract selected with other localities/jurisdictions/facilities and determine:
 - a. Local governing body has agreed with the contract and the daily rate to be charged.
 - b. Billings on the contract were made in accordance with contract terms.
 - c. Collections have been properly receipted and are safeguarded until they are remitted to the Treasurer.
 - d. Funds were promptly remitted to the Treasurer for deposit into the locality's account.
 - e. Amounts outstanding from the contracting entity longer than contract terms are promptly followed up on.

Note: *Per management, there was only one entity who was billed under the contracts in place during the fiscal year.*

Findings: *None noted.*

Medical Co-Payment and Other Medical Accounting Program

1. Determine that the Sheriff has established a detailed fee schedule that explains application for various situations such as follow-up visits, multiple medical needs, routine monitoring procedures, and chronic care.
2. Select lesser of 10% or 25 of the inmate charge sheets and test as follows:
 - a. Form was signed by the inmate acknowledging the charges for the visit and that the charges would be deducted from the inmate's trust account.
 - b. Form was signed by medical personnel/health administrator indicating medical services provided to the inmate.

Medical Co-Payment and Other Medical Accounting Program (Continued)

- c. Copy of form was provided to the individual in charge of the inmate trust fund accounts, so the charges could be properly deducted from the inmate's account.
3. Determine that the Sheriff has developed a policy regarding uncollectible accounts.

Recommendation: *We noted that there is no policy for assessing the collectability of balances outstanding. We recommend that a policy be developed to determine how and when an uncollectible account will be written off. We also recommend that the City finance department be consulted in developing this policy.*

Findings: *None noted.*

Community Crime Prevention Programs and Donated Funds

1. Obtain logs and/or reimbursement requests from Sheriff's Office personnel for state and federal grant funds requested and determine that adequate records are maintained for all funds requested and received. Also, determine that all funds received at the Sheriff's office are remitted to the locality's Treasurer for deposit and recording on the general ledger. Test one receipt/reimbursement request for each of the locality's grants.
2. Through review of awards/agreements with the funding agency, note any limitations on the use of proceeds from grant funding for Community Crime Prevention Programs and Donated Funds. Test three disbursements of proceeds as follows:
 - a. Appropriation made by local governing body prior to purchase of goods/services.
 - b. Purchases made in a manner consistent with City purchasing and payment procedures.
 - c. Items/services purchased are allowable under the usages stipulated by the awarding/funding agency or donor restrictions, as applicable.
3. Obtain receipt books for donations received from local individuals, businesses, etc., select lesser of 10% or 25 of the receipts, and determine that funds were promptly remitted to the Treasurer of the locality as required.

Findings: *None noted.*

Court Support Services

1. Select two months' bank reconciliations to review for timely preparation and review by a supervisor. Additionally, determine if all items over \$1,000 that have been outstanding for more than 90 days or are unusual in nature are followed up on by the reviewer.
2. Select two of the monthly transmittal forms from the Sheriff that are utilized to transmit funds to the City Treasurer and determine:
 - a. Monthly summaries were prepared to account for all receipts collected and deposited to the Sheriff's account, less any disbursements to those owed funds collected on their behalf by the Sheriff.
 - b. Check was issued from the Sheriff's account to the Treasurer for the amount computed on the monthly summary.
3. For Sheriff's sales and levies, the Sheriff may withhold a commission in accordance with the *Code of Virginia*.
 - a. Inquire of the Sheriff if there were any sales held during the year.

Court Support Services (Continued)

- b. Select the sales documentation from three sales and/or levies and determine that:
 - i. Sales commission was computed correctly. (Commissions are computed as 10% of the gross sale.)
 - ii. Net proceeds were issued on a check to the plaintiff owed the funds. (Net proceeds are the gross sale, less the costs of the auction and the 10% Sheriff's commission.)
- 4. For disposal of unclaimed property in the possession of the Sheriff, the Sheriff has the option to retain the property for department use or to sell the property at a public sale. Unclaimed personal property for this purpose is any personal property which has been acquired by a law enforcement officer pursuant to his/her duties, which is not needed in any criminal prosecution, which has not been claimed by its rightful owner, and which the State Treasurer has indicated will be declined if remitted under the Uniform Disposition of Unclaimed Property Act.
 - a. Inquire of the client whether there was any unclaimed property during the year that was sold or retained for department use.
 - b. Select three items that were either sold or retained and determine that:
 - i. The Sheriff made reasonable attempts to contact the rightful owner to return the property.
 - ii. The Sheriff has obtained a notice (in writing) from the locality's Commonwealth's Attorney that the property in question is not needed for any prosecution.
 - iii. The Sheriff has received notice from the State Treasurer that the property will be declined if remitted under the Uniform Disposition of Unclaimed Property Act.
 - iv. The Sheriff has published a notice in a local paper for two weeks that there will be a public display and sale of the unclaimed personal property and the property was described in the notice.
 - v. For an item retained, the Sheriff determined that there is a legitimate use for the property and the retention of such property is more economical than purchase of a similar or equivalent item.
 - vi. If the item was sold, the Sheriff properly calculated the amount of the commission on the sale. (Commission is computed as 10% of the gross sale proceeds.)
 - vii. Net proceeds from the sale are retained for the owner and paid to the owner upon proof that the individual owned the item sold. (Net proceeds are the gross sales price less the costs of the sale and the Sheriff's 10% commission.)
 - viii. Funds unclaimed by the former owner of the property within 60 days were properly deposited into the general fund of the locality.

Note: *The Sheriff has represented to us that there were no levies, Sheriff sales, or sales or retention of unclaimed personal property during the year ended June 30, 2022.*

Findings: *None noted.*

Credit Cards/Small Purchase Cards

- 1. Obtain the sign-out log, authorized cardholders listing, and credit card statements for the year, select one statement from each department card account, and determine the following:
 - a. Statement was reviewed by supervisor or other designated individual.
 - b. Receipts, invoices, or other applicable documentation was obtained for all charges to the card.

Credit Cards/Small Purchase Cards (Continued)

- c. Charge card purchase was within established limits (dollar and type of purchase) of the Sheriff and/or locality credit card/purchasing card policy.
- d. Requests for cards are required to be approved before card is issued for use (form, space on sign-out log, or some other documentation) to ascertain that all established purchasing and procurement policies are followed.
- e. Card was returned prior to end of the business day (unless signed-out and approved to be kept for after hours or overnight travel or other afterhours activity). Ideally, card and receipts are returned to the individual with custody of the cards at the same time. That individual can then give the receipts to the appropriate person for statement reconciliation.
- f. Determine that the card is issued in the name of the Sheriff's office or the name of the Sheriff or deputy, with the locality name included. A card should never be issued in just the name of the individual Sheriff or deputy.

Findings: *None noted.*

Procurement and Personnel

In performing the procedures above, we noted no non-compliance with the Virginia Public Procurement Act, or unusual personnel incentives, bonuses, etc. Our inquiries of the City's finance department and Sheriff's office personnel indicate that purchases and payroll, which are funded through appropriations by the local government (whether funded by local, state, or federal means), are subject to the same internal controls and procurement processes as the local government's other departments.

Controls over Cash Receipts

As noted in prior years, there are various points where cash collections are handled by only one person, or where one person may have access both to undeposited funds and the accompanying accounting records. This could allow for the misappropriation of funds to remain undetected. This is common at Sheriff's offices due to the limited number of staff.

We were engaged by the City of Roanoke, Virginia to perform this agreed-upon procedures engagement and conducted our engagement in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to, and did not, conduct an examination or review engagement, the objective of which would be the expression of an opinion or conclusion, respectively, on the effectiveness of the internal control of the Sheriff's office. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

We are required to be independent of the City and City Sheriff and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements related to our agreed-upon procedures engagement.

This report is intended solely for the information and use of the City, the City Sheriff, and the Auditor of Public Accounts, and is not intended to be, and should not be, used by anyone other than those specified parties.

Brown, Edwards & Company, L.L.P.

CERTIFIED PUBLIC ACCOUNTANTS

Roanoke, Virginia
September 21, 2022